



# Special Annoucements

Mar 9th, 2020

#### EDB Announcement- School Closure until April 20th (at least)

Explorer Island will remain open for our parents and students should they choose to attend their classes. All students, staff and teachers are subject to the same safety policies in accordance with the Department of Health. We continue to offer flexible make-up lesson arrangements for existing students who choose not to attend classes at our centres. We will be continually monitoring the situation and providing updates as soon as possible.

#### Online Explorers Program Launch

We are officially launching our Online Explorers Program to allow students to continue their learning in the safety of your own home! With the extended closure of schools, students need to explore different learning opportunities now more than ever. Take advantage of our 25% discount during the promotional period (ending 31st March 2020)! For more details, please visit www.explorer-island.com or contact our Client Servicing Team.

#### **Existing Class Arrangements**

Explorer Island will remain open for students who wish to continue to attend classes in-centre. There may be some changes to your existing schedules- our Client Servicing Team will be in touch to go over any adjustments with you individually. This is to facilitate a smoother launch of our Online Explorers Program whilst maintaining quality classes and communication with parents. For more information, please contact our Client Servicing Team.

# Make-up Class Arrangement

Students who do not wish to attend any classes during this period- whether online or in-centre- will have their make-up class quotas extended until April 30th 2020. Further extensions of this time frame may apply subject to further EDB announcements or changes. Existing tuition fees can be transferred to enrolment fees for our Online Explorers Program.

# Fee Arrangement

We will also have a UP TO 15% fee adjustment on in-centre classes during March and April 2020. Current students who have previously enrolled in March and April, and are still attending classes, are entitled to the following fee balance reimbursements:

- 1) Balance to be deducted on your next enrolment on tuition fees, or
- 2) can be exchanged for Day Day Online Explorers lessons at the rate of \$99.99 per class





# 特別通告及安排

## 2020年3月9日

#### 教育局宣佈 一幼稚園、小學和中學於4月20日前暫不會復課

本中心將繼續維持正常運作,提供適量的實體課程給有需要的學生上課。由農曆新年開始,本中心已嚴格遵守衛生署的防疫建議,例如:每小時以1:49消毒中心環境、假期後第一個工作天已聯絡所有家長以了解學生在假期內曾否外遊或接觸過外遊人士,要求相關學生及教職員不論地區一律須隔離,不可回到中心上課。此外,所有學生上課前必須以酒精清潔雙手、量度體溫,上課途中必須至程戴上口畢,如學生有任何不適,家長須立即接 貴子弟回家中休息及就醫。本中心亦嚴格要求所有教職員如需上班,必須在來回中心和家中期間,全程戴上口罩,回到中心時亦須立即清潔雙手。

#### 啟智島線上課程投入服務

為減低因疫情而持續停課,影響相關學童的學習進程,經過多方面的研討及試驗後,本中心已於三月開始設有線上學習課程,並特別悉心設計了一套既簡單又實用之互動線上學習方案以供家長及孩童多一個學習選擇。所有線上課程在首階段的兩個月內均設有75折優惠,如欲了解更多詳情,請瀏覽www.explorer-island.com或致電線上課程專線Tel: 6388 8233聯絡本中心客戶服務主任。

### 常規實體課程安排

局進一步減低疫情爆發的機會,及為網上學習和實體課的學習提供更有效率的資源並確保中心清潔,本中心的兩間校舍,將於三月份重整有關實體課堂之上課時間表,顧客服務主任已經聯絡有關受影響的學生,並為有關學生安排調課,如受影響的學生家長仍未收到通知,請致電Tel: 3160 8930 (寶琳) 或 6298 6129 (坑□) 與顧客服務團隊聯絡。

# 受疫情影響之補課安排

因應疫情影響,考慮到各方的困難之處,所有於農曆新年後的請假及補課限額將一律不設上限並可在無需交學費保留學位的情況下延長到2020年4月30日或之前完成;同時允許將已請假的實體課程轉為線上課程,並提供相應折扣給予實體課轉線上課程的學生,用作下次報讀課程之用。有關安排會基於教育局對復課日期安排之宣佈再作調整,敬請留意。

## 學費安排

同時全線三月及四月之實體課堂將設有低至85折學費優惠,有關實體課堂之優惠,所有已繳交 三月及四月之學費並仍然在讀之學生可選以下其中一個回饋方法並享有其優惠:

- 1) 其學費差額回贈可使用於下一次繳費時作學費扣減; 或
- 2) 以每堂 \$99.99 換取額外Day Day Online Explorers 密密傾線上課堂